



## **Information Network of Kansas Board of Directors**

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Kansas Information Consortium  
General Manager's Report

Month ending July 31, 2007

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**For the month ending July 31, 2007**

*Attachments following end of report\**

## Executive Summary

July was a very busy month for the Kansas.gov team.

- ~Kansas Department of Health and Environment launched a new license renewal application.
- ~KanPay Express has taken off with three new services this month. The Kansas Board of Healing Arts Bureau of Environmental Field Services launched three applications for conference registration in July.
- ~The District Court project continues to grow, with 15 courts online as of July 15, and 54 contracts are in the process of being completed.
- ~The Behavioral Science Regulatory Board (BSRB) has announced their adoption rate for the cycle ending in May was **67% - an increase of 22%** from last year's cycle.
- ~July was the first month for the fully electronic subscriber billing statements and the first month where customers could not pay by credit card. For the most part the process has gone smoothly. Most of the calls were from customers who had failed to submit their billing preference on time. I would like to commend the Customer Service Team for their long and hard hours during this process!
- ~Members of the staff are working on implementation of the new Content Management System (CMS) that has been very successful in our partner state of Oklahoma. This will allow our partners to easily create their own Web sites, with no technical experience necessary. This will also provide a common look and feel for more of our partners as we are providing several templates to choose from that will be similar to the Kansas.gov Web site. This will be a revenue-generating project.
- ~There have been a number of staffing changes this month. Brent Hoffman recently accepted the General Manager position in Nebraska, and will be leaving at the end of July. Wayne Dirks has been promoted to the position of Director of Project Management. We have hired Mark Tweito as a senior developer. We are actively recruiting for a developer, a technical writer (new position) and to fill the Director of Marketing and Portal Operations position vacated by Brent.

NOTE: Per discussions with Board Treasurer Ron Thornburgh, the Network Manager Report will no longer include financial reports from KIC. Rather, confidential financial statements are available to INK Board members on the INK Board private Web site.

Please contact me if you have any questions at 785.296.5275 or via email at [lisa@ink.org](mailto:lisa@ink.org).

Respectfully Submitted,

*Lisa R. Counts*

Lisa R. Counts, General Manager

# **New Service Requests & Contracts for Approval**

## **Service Requests**

**Date Proposed: August 2, 2007**

**Request Number: 01-2007**

**Rate Period: 1/1/2007 to 12/31/2007**

### **Summary:**

In concurrence with the Information Network of Kansas (INK) Enabling Statute, Bylaws, General Policies and Principals, Network Manager RFP and Network Manager Contract, the Kansas Information Consortium, Inc. (KIC) being so authorized as the Information Network of Kansas Network Manager (INKNM) does request that the Board of Directors of the Information Network of Kansas consider to approve and authorize the INKNM to create, implement and offer to the public the INK services proposed in this document. Such funds collected for INK services by the INKNM will be used to cover expenditures incurred by the network as specified in the Information Network of Kansas Network Manager Contract. All parties understand that the rates requested in this document per service are the maximum allowed and will be published in the INK fee schedule and INK Customer Contracts. The INKNM reserves the right at its own expense to offer any and all INK services at any rate less than the maximum amount approved in this and any future rate requests.

### **No Service Requests for July.**

## **Contracts**

### **NEW:**

#### **Kansas Dental Board Online License Renewals**

The Kansas Dental Board requests INK assistance in providing online license renewals.

#### **Allen County District Court Searches**

Allen County requests INK assistance for providing online district court searches.

#### **Ellsworth County District Court Searches**

Ellsworth County requests INK assistance for providing online district court searches.

#### **Finney County District Court Searches**

Finney County requests INK assistance for providing online district court searches.

#### **Greeley County District Court Searches**

Greeley County requests INK assistance for providing online district court searches.

#### **Hamilton County District Court Searches**

Hamilton County requests INK assistance for providing online district court searches.

#### **Kearney County District Court Searches**

Kearney County requests INK assistance for providing online district court searches.

#### **Scott County District Court Searches**

Scott County requests INK assistance for providing online district court searches.

### **Wilson County District Court Searches**

Wilson County requests INK assistance for providing online district court searches.

### **Wichita County District Court Searches**

Wichita County requests INK assistance for providing online district court searches.

### **Woodson County District Court Searches**

Woodson County requests INK assistance for providing online district court searches.

## **New Applications Deployed**

<b><u>Month</u></b>	<b><u>Service</u></b>	<b><u>Description</u></b>	<b><u>Agency</u></b>	<b><u>Portal Theme</u></b>
July	SOS UCC XML Change	Partner requested change for backend changes.	Secretary of State	Kansas Business Center
July	KDHE License Renewals <a href="http://www.kdhehealthlicense.org/">http://www.kdhehealthlicense.org/</a>	Adult Care Home Administrators, Audiologists, Dietitians and Speech-Language Pathologists can now renew licenses online..	Kansas Dept. of Health and Environment	Environment
July	SOS Name Changes	Businesses can now change their names online.	Secretary of State	Kansas Business Center
June	License Renewals <a href="http://www.kansas.gov/ksbtp">http://www.kansas.gov/ksbtp</a>	Realtors have the ability to renew their license.	Real Estate Commission	Kansas Business Center
June	Business Dissolutions <a href="https://demo.accesskansas.org/ssrv-dissolutions/index.do">https://demo.accesskansas.org/ssrv-dissolutions/index.do</a> .	Business Dissolutions allows business entities to dissolve, cancel, or withdraw	Secretary of State	Kansas Business Center
June	Online Energy Conference Registration <a href="https://www.accesskansas.org/ssrv-kanpayxpr/services/KCC/SCR/additionalInformation.html">https://www.accesskansas.org/ssrv-kanpayxpr/services/KCC/SCR/additionalInformation.html</a>	Online Energy Conference Registration.	Corporation Commission	Kansas Business Center
June	EMSAK Conference Registration.	EMSAKM conference registration.	Division of Emergency Management	Infrastructure
June	Unemployment Insurance Contributions Payment Warehousing.	Kansas businesses will be able to schedule unemployment insurance contributions for payment using the KanPay payment portal	Department of Labor	Kansas Business Center
May	Real Estate Appraiser License renewals	Real Estate appraisers will have the ability to renew their license.	Kansas real Estate Appraisal Board	Kansas Business Center
May	Pesticide Dealer registration	Allows pesticide dealers to register online	Kansas Department of Agriculture	Environment
May	Gove County District Court Searches	Court Record Searches	Gove County	Judicial
May	Ellis County District Court Searches	Court Record Searches	Ellis County	Judicial
May	Reno County District Court Searches	Court Record Searches	Reno County	Judicial
May	Trego County District Court Searches	Court Record Searches	Trego County	Judicial
May	Rooks County District Court Searches	Court Record Searches	Rooks County	Judicial

April	License Renewals <a href="http://www.kansas.gov/ksbtp/">http://www.kansas.gov/ksbtp/</a>	Retired and Disabled licensees can now renew online.	Kansas Board of Technical Professions	Kansas Business Center
April	District Court Searches <a href="https://www.accesskansas.org/countyCourts/search.html">https://www.accesskansas.org/countyCourts/search.html</a>	Lyon County District Court Searches	Lyon County	Judicial
April	KanPay Express Service Conference Registration	Kansas Corporation Commission (KCC) online Conference Registration	Kansas Corporation Commission (KCC)	Infrastructure

## Applications In Development

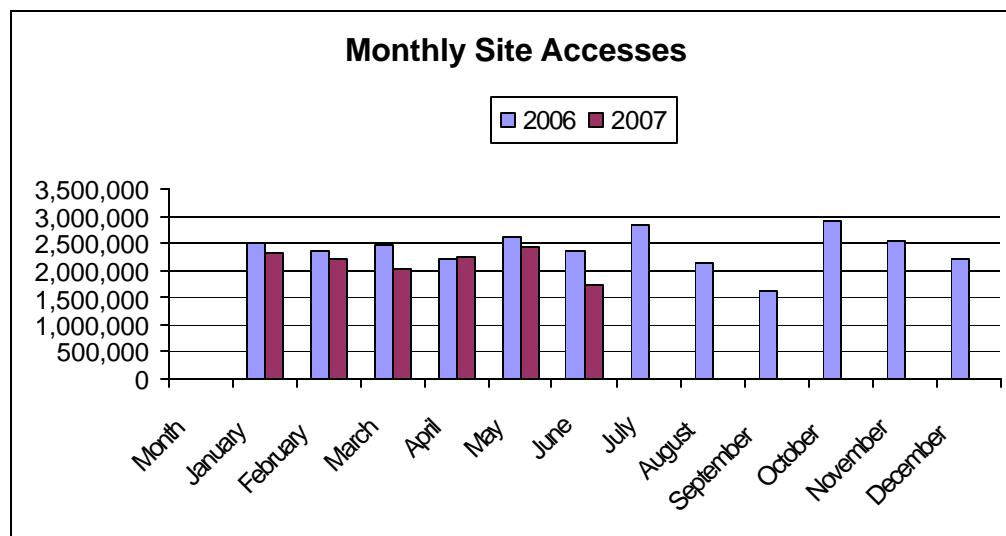
<u>Service</u>	<u>Agency</u>	<u>Portal Theme</u>	<u>Targeted Deployment (quarter)</u>
Governor Grants Unemployment Dissolutions Criminal History Record Search Annual Reports	Office of the Governor Dept. of Labor Secretary of State  Dept Health & Environment Board of Nursing	Infrastructure Kansas Business Center Kansas Business Center  Environment Health and Human Services	Q2 Q2 Launched Q2 Launched  Q3 Q3
Change of Address License Registration Name Change License Renewals	Dept Health & Environment Dept Health & Environment Secretary of State Real Estate Commission	Environment Environment Kansas Business Center Kansas Business Center	Q3 Q3 Q3 Launched Q3 Launched
Dental License Renewal	Kansas Dental Board	Kansas Business Center	Q4
KSBEMS	Kansas Board of Emergency Medical Services	Health and Human Services	Q3
Point-to-Point Criminal History	Bureau of Investigations	Judicial	Q3

## Project Change Requests

Requests from partners to change applications currently in production			
<u>Application</u>	<u>Agency</u>	<u>Change Request</u>	<u>Targeted Deployment (quarter)</u>
District Court Record Search	Office of Judicial Administration (OJA)	Disclaimer Modifications	Q2
Articles of Incorporation	Secretary of State	Add another officer (Statutory)	Q2 Launched
Resident Agent	Secretary of State	Resident Agent Change Rules (Statutory)	Q2 Launched
Resident Agent / Resident Officer	Secretary of State	Resident Agent /Resident Office Change Rules (Statutory)	Q2 Launched
License Verification	Behavioral Science and Regulatory board	Search Changes	Q3 Launched
Firm License renewals	Board of Accountancy	Out of State renewals	Q3
WebFile	Department of Revenue	Business Enhancements	Q4
Registered Offender	Bureau of Investigation	Statutory Change	Q3
License Verification	Dental Board	Display License Type	Q3

Secretary of State Letters of Good Standing and Certificate of Good Standing	Secretary of State	XML Change	Q3 Launched
KDHE Website	Dept of Health and Environment	Modify Text	Q3
BOHA Website	Board of Healing Arts	Error Pages	Q3
SOS Certificates of Good Standing and Letters of Good Standing	Secretary of State	Remove Governor's Seal	Q3 Launched
Highway Patrol Crash Logs	Highway Patrol	Modify Text	Q3
KSBN License Renewal	Kansas Board of Nursing	Wording Changes	Q3
KREC	Kansas Real Estate Commission	Modify Admin Site	Q3
KREC	Kansas Real Estate Commission	Change Disciplinary Text	Q3
KREC	Kansas Real Estate Commission	Change Business Flow	Q3
KSOS	Kansas Secretary of State	Remove Online Demos	Q3

## Service Visits

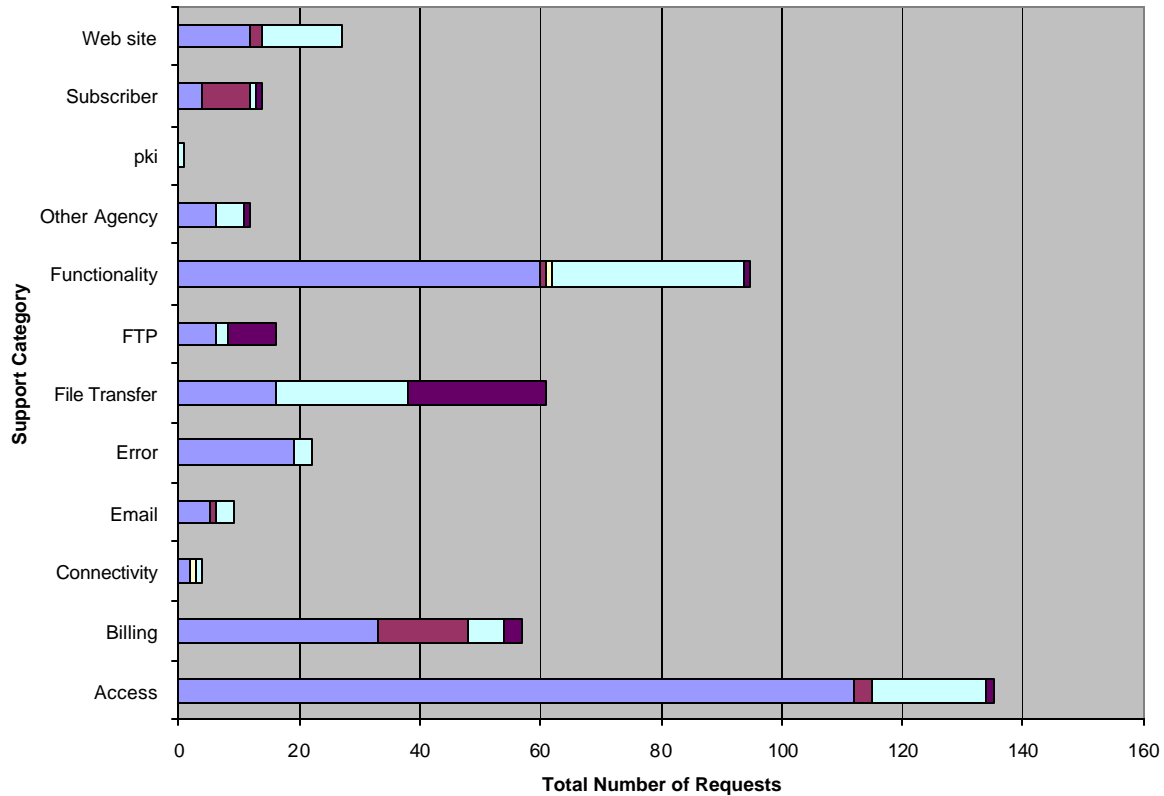




## Support Statistics (New)

<u>Month</u>	<u>Live Chat</u>	<u>Cases Reported</u>
May	307	57
June	485	42
July	39	39

**Support Requests by Type of Service**



## **Marketing**

The team has been working on marketing materials for the upcoming deployment of the Kansas.gov Content Management System.

## **Press Releases**

N/A

## **Media**

N/A